



**DATE:** Wednesday, November 16, 2022

**TIME:** 10:00am - 11:30am

**LOCATION:** Virtual Zoom Meeting  
Your choice of location  
free from distraction

**NOTE:** Please be prepared to  
participate verbally and  
on webcam

**TUITION:** \$99 per attendee or  
\$250 for all 3 November  
2022 webinars

**INCLUDES:**

- Live Instructor
- Interactive Discussion
- Problem-Solving
- Checklist Tool
- Certificate of Completion

**REGISTER NOW**

**FOR QUESTIONS:**

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*During the pandemic, our citizens have become accustomed to digital access for meeting their needs. Not surprisingly, they now expect digital government services to offer the same speed and simplicity as their favorite consumer services. This 90-minute webinar supports senior management in engaging their communities in conversations about expectations and needs in this evolving area of work. This Webinar also explores the use of technology to engage our citizens in other areas of importance that influence policy and decision-making.*

*This Webinar will specifically address:*

- **Tools and techniques used to engage our communities**
- **Asking the right questions of our citizens**
- **Accessing the entire community**
- **Creating and sustaining networks of engagement**

*RGS webinars are not typical “sit and listen” workshops. These are live, instructor-led courses, with multiple opportunities for interaction, asking questions, and getting feedback on individual situations. We build a variety of participation methods into our courses.*