



**DATE:** Tuesday, June 18, 2024

**TIME:** 10:00am - 11:30am

**LOCATION:** Virtual Zoom Meeting  
Your choice of location  
free from distraction

**NOTE:** Please be prepared to  
participate verbally and  
on webcam

**TUITION:** \$125 per attendee or  
\$300 for all 3 webinars  
in June 2024

**INCLUDES:** Live Instructor  
Interactive Discussion  
Problem-Solving  
Handouts/Resources  
Certificate of Completion

**REGISTER NOW**

**FOR QUESTIONS:** Yolanda Taylor  
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*Change is inevitable. In this session we will focus on your role as a change agent, and how you can develop skills in countering resistance to change and implementing strategies to build involvement, commitment and buy-in from those around you.*

*Twenty years ago, the Internet was in its infancy; five years ago, "Alexa" was created. Ten years ago smart phones didn't exist; two years ago, over 2/3 of the world's population used a smart phone to make purchases. The rate of change is accelerating and most of us are scrambling to keep up. Developing a clear strategy and implementation plan for change are key skills for today's leaders.*

*In this session, we will:*

- Consider all elements included in an effective change strategy.
- Increase your awareness of resistance to change and how to counter it.
- Identify strategies to build involvement, commitment, and buy-in.
- Understand what it takes to successfully manage the impact of change on your staff.

*RGS webinars are not typical "sit and listen" workshops. These are live, instructor-led courses, with multiple opportunities for interaction, asking questions, and getting feedback on individual situations. We build a variety of participation methods into our courses.*